

STAIN Removal Guide

 = Consult Fresh Aire

Beer	Easy	Detergent solution, then rinse with small amounts of fresh water
Blood	Difficult	Rinse with a mild detergent solution + cold water. Rinse further with cloudy ammonia solution. Rinse with vinegar solution
Chocolate	Easy	Detergent solution, blot, warm fresh water rinse, blot
Coffee	Can be difficult	Detergent solution, blot, vinegar solution then blot
Crayon	Difficult	Methylated Spirits or White Spirits may work
 Dyes (e.g. cordials, soft drinks)	Extremely difficult	Consult Fresh Aire
Fat	Fairly easy	Warm – hot water with detergent solution, blot
Grease or oil	Easy	Apply Dry Cleaning Fluid to white absorbent cloth, dab or wipe the mark, do not scrub. Note: too much will damage carpet backing!!
Ink or Biro	Hard	Can use Methylated Spirits or Isopropyl Alcohol (rubbing liniment) if still fresh. Apply to clean white cloth and dab at the spot, do not scrub
Jam	Easy	Detergent solution, blot, warm fresh water rinse, blot
Lipstick	Medium	Apply Dry Cleaning Fluid to a clean white cloth and dab at the mark – do not rub, detergent solution sparingly, rinse sparingly with fresh water
Make up	Can be hard	Vacuum, Apply Dry Cleaning Fluid to a clean, white cloth and dab at the mark – do not rub, then apply a detergent solution sparingly, rinse sparingly with fresh water
 Mould	Extremely difficult	Consult Fresh Aire
Nail Polish	Can be difficult	Use acetone based nail polish remover, DO NOT RUB! Colour may transfer to carpet fibre, call me if this is the case
Paint (oil based)	Difficult	Apply Mineral Turpentine to a clean, white cloth and dab at the mark when still wet; use sparingly – Note: too much will damage carpet backing!
Paint (water based)	Can be difficult	Apply methylated spirits sparingly, agitate lightly, wipe with absorbent cloth.
Pot plant	Reasonably easy if fresh, difficult if old stains	Apply white wine vinegar, leave for several minutes, then blot
Red wine	Easy when fresh	Blot up spill, apply 3% hydrogen peroxide SPARINGLY
Rust	Extremely difficult	Application of lemon juice + light agitation may sometimes have an effect.
Soup	Easy	Blot first, detergent solution sparingly, blot again, fresh water rinse and blot
Tea	Can be difficult	Detergent solution, blot, vinegar solution then blot
Tomato sauce	Fairly easy	Detergent solution, rinse + blot, then vinegar solution and blot
Urine	Difficult	Rinse with fresh water and blot, apply white wine vinegar solution, blot
Vomit	Moderately difficult	Will depend on what has been ingested, but normally a good carpet detergent will remove most of the stain whilst fresh
 Wax	Very Difficult	Consult Fresh Aire
 Wood stains	Extremely difficult	Consult Fresh Aire

Rules of Stain Removal:

- If dry, always vacuum first!
- ALWAYS USE GLOVES, particularly with Dry Cleaning Fluids
- Attend to liquid spills promptly.
- Blot, dilute with cold water first and soak up excess
- Repeat for as long as you are achieving a positive result.
- DO NOT SCRUB! Blot or place a cloth over the area and use a "tapping" action only if needed
- Use only white, cotton cloths
- Avoid bleach-based products
- Leave carpets as dry as possible, do not soak the carpets, use all cleaning agents sparingly
- Don't over apply solvents; they can damage the carpet backing. Apply solvents (mineral turps and dry cleaning fluids) to cloth and then dab the carpet, no rubbing

Products you may have at home:

- Detergent solution (1 teaspoon Dish Washing liquid to 1Lt of water) or a good, WoolSafe approved carpet stain remover such as Carpet Power
- Cloudy Ammonia (1 part ammonia to 15 parts water)
- White Wine Vinegar (1 part vinegar to 1 part water)
- Methylated Spirits
- Mineral Turps (apply to cloth and dab – do not pour onto carpet)
- Dry Cleaning Fluid (e.g. White Spirit) (apply to cloth and dab. Do not pour onto carpet)



If you can't remove a fresh stain, or in any doubt call
Fresh Aire Carpet Cleaning to attend to it as soon as possible.
Not allowing the stain to set, can make it easier to remove.

